## JOAN S. STARKMAN 3210 PARK AVENUE OCEANSIDE, NY 11572

October 6, 2021

Wilson Davila Center for Women's Imaging 440 Merrick Rd. Oceanside, NY 11572

Dear Wilson Davila,

I am a new patient. I had no choice but to find a new radiology center, since my radiologist of many, many years (Jay Kaplan) passed away.

As you can appreciate, I was not looking forward to going to a new facility for a mammography and bone density test.

I am writing to tell you that you staff, and in particular, Susan Pedersen, made a potentially unpleasant visit, a <u>pleasant</u> one. Susan's upbeat personality is most welcome in any medical facility. She is a definite asset to the Center for Women's Imaging. I will be recommending you to others, and I thank Susan for making an experience that may otherwise have been filled with trepidation, that much less so, and I am very much grateful to Susan for it.

Most Sincerely,

Joan S. Starkman