

November 11, 2022

Richard J. Murphy, President and CEO  
Mt. Sinai South Nassau Hospital  
One Health Way  
Oceanside, NY 11571

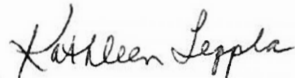
Mr. Murphy,

I was in your hospital on November 10 for an endoscopic sonogram. I thought you might want to know that every employee I encountered from the minute I walked into your hospital went over and above to be helpful and friendly.

I had never been to this hospital before and I was a little nervous about the test and going to a new hospital. The doctors and nurses in the endoscopy unit were all very professional and nice making me feel comfortable and relaxed.

Your HR department is doing a great job.

Sincerely,

A handwritten signature in cursive script that reads "Kathleen Leppla".